

Chief Minister Information System

Business Case

Mukhya Vahini is an integrated information and decision support system for the Chief Minister. It captures, filters, consolidates, presents data, brings out issues provide accurate and timely information to speed up the strategic decision and perspective planning process. The system has been envisaged as presently the manual working process has lots of data available in a disjointed manner, a weak institutional memory, and outdated tools and techniques are being used for data collection and analysis.

The sources of information for Mukhya Vahini would be the various government departments including statutory boards and corporations located in and outside the state, Government of India, other states governments, private agencies and other miscellaneous organisations.

Background

- Improved information availability both in terms of quality and timeliness.
- Strengthening, modernising and speeding the existing information systems of the departments and more focused review of the departments.
- CM connected to his secretariat, views data, gets information on key issues, takes decisions and issues directives.
- Mobile Information
- Facilitating improved response to public grievance

CMC's Solution

- Development of content and format of the system as in manual process
- Dovetailing with the existing administrative structure
- Interfaces with the available information systems of the departments
- Provides options to the department to provide opinions, views and suggestions
- Use of state of the art technology –Graphics, etc.- in packaging and presentation of information
- Public interface
- Evolutionary system

Benefits to the customer

Build on the existing information systems
Seek to integrate requirements with existing systems
Interface with already computerised departments
To give template for non-computerised departments
Consolidation for CM and office to discern the overall picture of the sector/
department